

To Our Valued Patients:

The PTS staff is well educated and trained in the practice of physical therapy. They will treat you in a professional and caring manner. They take pride in the treatment they provide you and to all the patients this practice has served since 1981.

It is our hope that you will achieve the desired goal for your rehabilitation and that you will be satisfied with the care provided. Success of your treatment relies heavily on your commitment. Attending all appointments on time and prepared to work is vital to the rehabilitation process.

In order to provide the best service to you and our other patients, we require 24 hours notice in the event of a cancellation. It is your responsibility when you call in, to have an alternative time in mind that will ensure the prescribed number of treatments are met.

There is a **\$25 charge** for a cancellation without proper notice or a no show. Please understand that when you do not show up for your appointment, 3 people get hurt:

- ❖ You, the patient, because you don't get the treatment you need as prescribed by the doctor and/or our staff.
- ❖ The therapist who now has a "hole" in their schedule.
- ❖ Other patients who could have scheduled treatment during that time slot.

I have read and agree to the terms above regarding my commitment to my rehabilitation and the cancellation policy.

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Patient/Guardian Signature

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Date